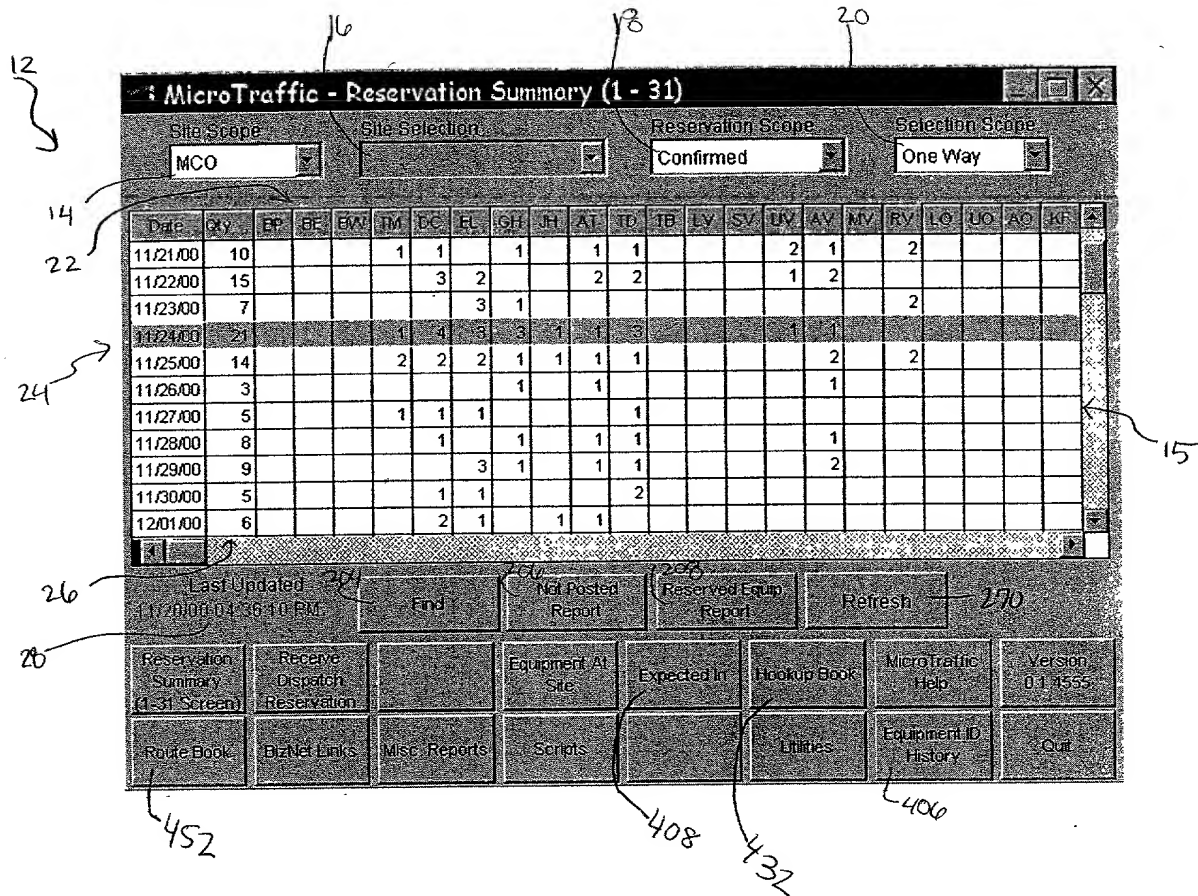


FIG. 1



[illegible][illegible]

Equipment at site 30349

01/24/00 04/01/00 07/02/00 09/13/00

Model	TOT	IN	OUT	CNTRL	01/24/00	04/01/00	07/02/00	09/13/00
EP	0	0	0	0				
BE	0	0	0	0				
BW	0	0	0	0				
TM	1	1	0	0				
DC	3	3	0	0				
AV	0	0	0	0		1		
GH	1	1	0	0				
JH	0	0	0	0				
AT	0	0	0	0				

Search For Equipment Availability

Location

To limit location selection list to sites that have a particular model, enter the model.

Exclude Equipment Out On In-Town Rental ☐

Include Rotation Equipment ☐

Reservation Info

Equipment

AV

Pick Up Location

000000 GATE 6 AND

Pick Up Date

000000 08:00:00 AM

05/10/00

Legend

Date

3 5

In-Town Rental Reservations

One-Way Reservations

Last Updated

05 00:10:57 14 PM

SET UP THIS SITE

Done

FIG. 3

0926083 001101

FIG. 4

110
112
116
114
115
117

AV GATES AUTO 8/6/00

Model: Location: 782513 Date: 08/06/00

Done ONE-WAY

Time 08/06/00

AM P.M.

Equipment 12 1 2 3 4 5 6 7 8 9 10 11 12 1 2 3 4 5 6 7 8 9 10 11 12

Rotation 5

One-way 42

353879 MCKIMMON

353984 SHREVE

7769097 LOVE

2026007 VAN DYKE

7769097 LOVE PICK-UP: 12:00:00 AM DEST: 32919

20303720 BLANCHARD

7788506 HOWARD

7725125 RICHARDSON

118

120

[illegible]

The screenshot shows the 'MicroTraffic - Receive/Dispatch/Reservations' window. Handwritten annotations include:

- 130: Points to the title bar.
- 132: Points to the 'Customer Information' tab.
- 134: Points to the 'Equipment' tab.
- 136: Points to the 'Payments' tab.
- 138: Points to the 'Notes' tab.
- 140: Points to the 'Changes Made' tab.
- 142: Points to the 'Res. Location' field.
- 144: Points to the 'Pickup CTR/DLR' field.
- 146: Points to the 'Destination' field.
- 202: Points to the 'Reverse' button.
- 196: Points to the 'Dispatch' button.
- 198: Points to the 'Receive' button.

FIG. 6

FIG. 6

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132

MicroTraffic - Receive/Dispatch/Reservations

Customer Information

Equipment

Payments

Notes

Changes Made

Status	Equipment ID	Rate	\$/Mile	Cov.	Deposit	Qty	Miles In	Miles Out	PM Miles

Reservation Information

Status

Model

Dispatch/Receive Information

Fleet

Model

Serial Letter

200

Add

164

Update

166

Rate	Per Mile	Coverage	Deposit	Qty	Miles In/Out	Last PM
0.00	0.00	0.00	0.00	0	0.0	0.0

Covered & Scheduled Qty

Print

Save

176

CONF

168

TENT

170

CANC

172

FIG. 7

FIG. 7

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MicroTraffic - Receive/Dispatch/Reservations

Customer Information

Equipment

Payments

Notes

Changes Made

Location	Date	Type	Account Number	Exp	Auth Num	Amount

Payment Type

Check/Card Number

Expiration

Auth Code

Amount

0 00

Add

Save

Print

Quit

FIG. 8

FIG. 8

132

134

136

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195

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MicroTraffic - Receive/Dispatch/Reservations

Customer Information | Equipment | Payments | Notes | Changes Made

Download Notes (From Phoenix & Field)

Download/Traffic Notes

Pick-up Information

First Name

Last Name

Phone

☐ Reservation Covered & Scheduled

Change Sent 7/1 AM

Add Notes

Save

Print

Quit

FIG. 9

210

214

232

Find Document

Step 1

242 Selection Criteria

218 ☐ Document Number

220 ☒ Customer Name

222 ☐ Phone Number

224 ☐ Pickup Location

226 ☐ Reservation Location

228 ☐ Reservation Date

230 ☐ Credit Card

Step 2

Selection Data

232

Step 3

Click "SEARCH" or "CANCEL"

216

Search

Cancel

FIG. 10

240

Print Posted/Not Posted

242 ☐ Not Posted

244 ☐ Posted

246 ☐ All

248 ☐ Cancel

FIG. 11

250



Print Covered/Scheduled or Not Cover...

Enter start date for report

252

Enter end date for report

254

256 ☐ Preview

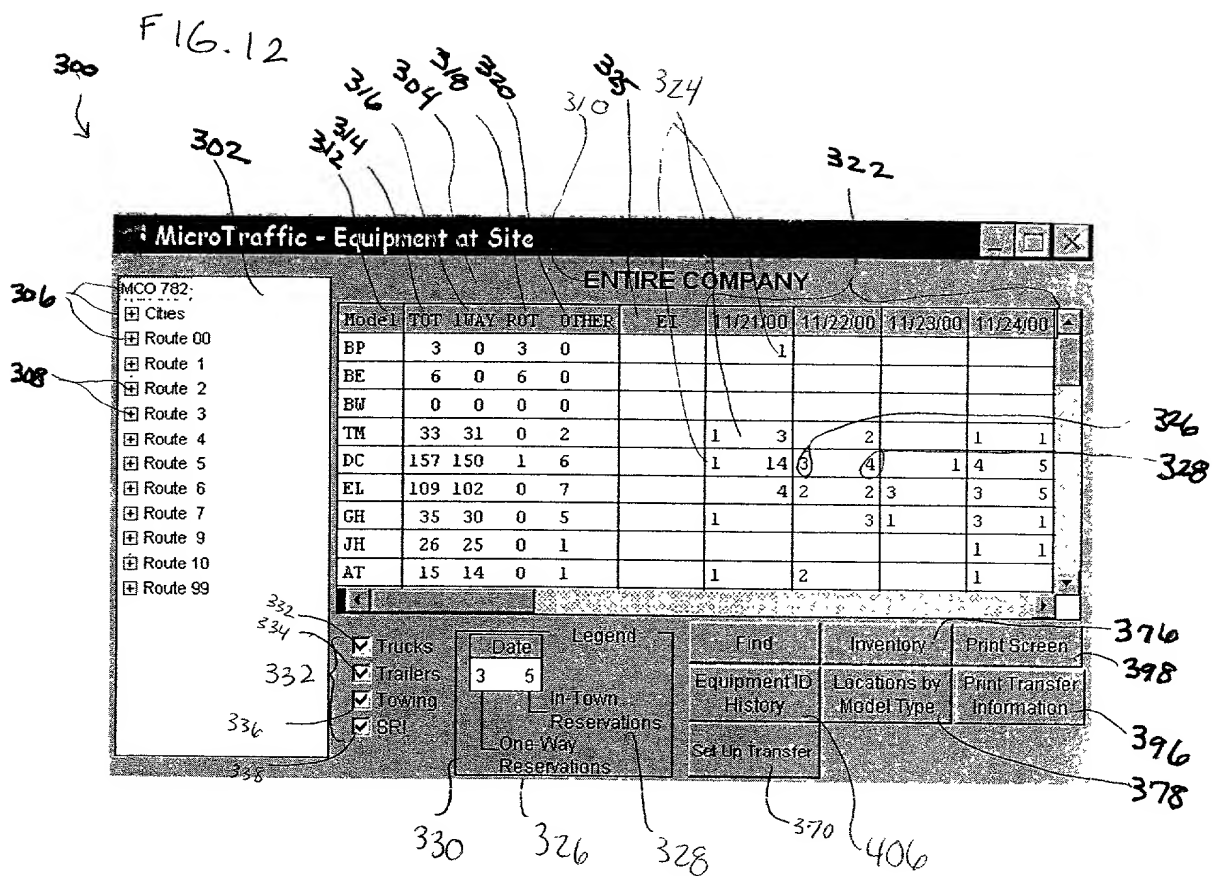
258

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264

FIG. 16.12



350 →

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FIG. 14

380
↓

Transfer Information

382	Equipment ID	00000000	Dispatching Location	384	31242
386	Status	NOT PICKED-UP	Set Up Date	388	08/29/2000
390	Pick Up Date	08/29/2000			
392	Destination Entry	782050			
394	Comments	talked to torn about reservation #####			

Save Delete Transfer Cancel

FIG. 15

400

Equipment ID History

Fleet: 0000 Model: Serial: 0000 Letter:

☒ Preview

402

404

Run Report Done

FIG. 16

410

MicroTraffic - Hookup Book

Towing Vehicle

☒ U-Haul Truck or ☒ Customer's Vehicle

412

414 Year: 416 Make: 420 Weight: 422 Hitch Class:

418 Model/Style: ☒

☐ Car Carrier ☐ Rental Hitch ☐ Perm Hitch ☐ Install Perm Hitch

Towed Vehicle

424 ☒ U-Haul Trailer or ☐ Customer's Vehicle

Trailer Hitch Class(s): LV 4x6 1, 2, 3 430 Hookup Status:

Year: Make: Weight:

Model/Style: ☒

Select Towing Device: ☒ Auto Transport Class 3
☐ Tow Dolly Class 2, 3
☐ Tow Bar Class 2, 3

Read Footnotes

20110901 10:00:00

FIG. 17

440

MicroTraffic - Route Book

Location:

Equipment Type

☒ Truck

☐ Trailer

☐ Towing

☐ SRI

Eq Number (Optional):

Go Print

Receiving	Dispatching

446

448

450

442

444

FIG. 18

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472

473

5 Customers to Contact

Res Num	Customer	Day Phone	Night Phone	Equipment	Pick Date	Origin	De
9	7490217 BRITT TYLER	(919) 518-1514		TM	08/10/00	55194 AM	
9	30237004 SHAWN ARCHIBOEQUE	(919) 515-4004	(919) 859-8156	MV	08/04/00	55766 J8	
2	6440 LESLIE ROBERT BERGLIN	(252) 972-2235		GH, PO, KO	08/05/00	1693 STI	
7	4084 BYRON TORKE	() -		GH	08/20/00	32298 MIE	
7	4092 DANIEL KLINE	() -		EL	08/03/00	32222 TRI	

474

This is _____ from U-Haul. I am calling to confirm the reservation of BRITT TYLER for the following U-Haul Equipment, 10 MOVING VAN for \$405.00, on August 10 from RALEIGH, NC to LAKEWOOD, CO. Someone from U-Haul will call you the day before your reservation to schedule pickup time and location. If your plans change, contact _____ at _____ Thanks for choosing U-Haul.

476

Results of your phone call: _____

478

Call history

Add Notes

Quit